

SYSTEMS/NETWORK ENGINEER

Netblaze Systems, Inc. is a growing Bay Area company providing IT services for small and midsize businesses. We have a reputation for providing exceptional service to our clients. We are looking to hire a strong **MID-LEVEL** engineer who is knowledgeable and reliable, to help us grow and maintain our reputation. MUST have minimum 5 years of experience implementing and supporting Microsoft Windows Servers, Exchange Servers and a solid understanding of LANs, WANs and networking protocols. Experience with Citrix a big plus.

Salary – DOE, full benefits + 401K. Email resume to jobs@netblaze.biz .

Primary Job Requirements, Duties and Responsibilities

Support a fast-paced environment for customers ranging from 5 to 100 users. Provide telephone and on-site technical support. Assist/participate in deployments of systems and applications. Create and update system and user documentation. Perform routine server maintenance, hardware and software diagnostics.

- Must have thorough work experience in the installation, implementation, deployment, and troubleshooting of the following operating systems and server based applications:
 - Windows XP/2000
 - Windows Server 2003 & 2000
 - Windows Small Business Server 2003 & 2000
 - Microsoft Exchange Server 2007, 2003
 - Microsoft SQL Server 2005/2000
 - Tape/Disk Backup and Restore technologies
- Must have working knowledge in the installation implementation, and troubleshooting of Routers, Firewalls, Switches.
- Must have thorough working knowledge of network fundamentals and protocols (such as TCP/IP, DNS, DHCP, Active Directory, Group Policy, and Profile Management).
- Must be open minded to flexible solutions and have the initiative to engage in process and technology enhancements.
- Must have strong overall troubleshooting and problem solving skills in areas such as networking problems (switching, routing, protocols), scripts and authentication.
- Must have Microsoft certification or equivalent work experience (MCSE preferred).
- Must be a strong team player with a positive attitude and be committed to the success of the overall team.
- Must have strong written and oral communication skills.
- Must have good interpersonal skills with a customer service orientation.
- Must be willing to work occasional nights and weekends.
- Must have automobile and be willing to travel throughout Bay Area via automobile and/or public transportation when necessary.
- Must stay abreast of new technologies and industry news.